



CONDITIONS OF TRAVEL

Book as early as possible by sending a deposit of NZ\$500 per person to Silk Road Adventures (NZ) Ltd. A confirmation will be sent to you immediately, with the final balance being due eight weeks prior to departure. Joining instructions are normally issued two weeks prior to departure.

CANCELLATIONS AND REFUNDS

If it is necessary to cancel your holiday, all moneys will be refunded less a cancellation fee per person as follows: More than 8 weeks before departure Deposit
less than 8 weeks before departure - 40% of full cost
less than 4 weeks before departure - 65% of full cost
less than 21 days before departure - 70% of full cost
less than 14 days before departure - 100% of full cost
This is an indication of cancellation fees normally imposed; however, these fees do vary from operator to operator. No refund is available for cancellations after commencement or on any services not used. Travel insurance provides the necessary protection against the loss of deposits through unforeseen circumstances and is a condition of travel.

LUGGAGE

We strongly recommend a limit of one piece of baggage plus one small day pack per person. This will enable you to add to your baggage while on holiday.

SINGLE ROOMS

If you request sole occupancy of a room, a single room supplement will apply.

GROUP NUMBERS WITH ESCORT

All group departures are escorted. Specialist leaders accompany groups of more than six people otherwise our groups are led by the qualified English speaking staff of our local associates.

THEIR COUNTRY, YOUR HOLIDAY

When you choose to travel with us, you'll be making a decision to see and experience things that are "different". Conditions of travel cannot be compared with the way things are done "at home". You will need to think carefully when you make a decision to join one of our adventures, travel can be tiring, and amenities may be of a lower standard than we might otherwise wish and services less frequent or helpful. We accept the conditions that prevail and we prefer to celebrate the diversity of Central Asia rather than apologise for the things that fall short of our standards.

We have as far as possible selected hotels, transport operators and restaurants that we have found to be of a high standard, but you'll need to be tolerant when unforeseen delays, occasional discomfort or lack of amenities are encountered.

Should local conditions necessitate any change in the itinerary we will always endeavour to find safe and interesting alternatives.

INSURANCE IS COMPULSORY

It is a condition of booking our tour that travellers are adequately insured for the full duration of their tour in respect of illness, personal injury, death, repatriation, loss of baggage and personal items, cancellation and curtailment. We, or your travel agent, are able to offer you a suitable holiday insurance policy.

AGE and HEALTH

If you are fit and well you will enjoy travelling with us. Those with medical conditions should consult their GP and obtain a clearance. It is a condition of travel that medical conditions requiring medical clearance are declared to us at the time of booking

BROCHURE VALIDITY

Considerable care has been taken to compile our information but circumstances may necessitate changes in itineraries and costs.

OPERATOR RESPONSIBILITY and BOOKING CONDITIONS

Silk Road Adventures (NZ) Ltd (herein called SRA) accepts bookings subject to the following conditions:

1. A booking is accepted only after SRA receive the deposit and issues the client or their Travel Agent a confirmation account. The balance must be paid not later than 8 weeks before departure; otherwise SRA may treat the booking as cancelled by the client.
2. SRA only acts as agents for the owners, contractors, and suppliers of transportation and/or other related travel services provide and assumes no responsibility for additional expenses, howsoever caused arising directly or indirectly from accidents, loss or damage to person or property, delays, transport failures, strikes, war, force majeure, Acts of God etc over which SRA has no control. Clients are strongly advised to insure adequately for the full duration of their tour in respect of illness, injury, death, baggage and personal effects.

3. While SRA will use its best endeavours to operate the tour as advertised, reasonable changes in the itinerary may be made without notice where deemed necessary or advisable by SRA or its agents. No refund will be made for any unused services which are included in the tour price.

4. Prices quote in this programme are based on EURO or USD. SRA cannot be held responsible for any changes which may occur and reserves the right to increase the price of any travel arrangements up to the date of departure. This includes adjustment for devaluation, fuel surcharges, airfare increases as well as international exchange rate changes. The air content of tours is based on air fares applicable at the time this information was compiled. As airline costs are constantly changing, it may be necessary to impose an air surcharge any time up to departure.

It is a condition of the acceptance of your deposit in respect of this tour that

all moneys paid, whether by way of deposit or otherwise in respect of this tour may be disbursed by SRA as and when it sees fit or in respect of the service to be provided or fees payable under the tour programme and the payment of a deposit shall be deemed to be a direction by the client to disburse such moneys as aforesaid. All moneys received by a Travel Agent acting on behalf of SRA are deposited in its own name with its bankers and are entitled to keep to its own account any interest earned on such moneys.

5. This programme is issued on the sole responsibility of SRA and has been compiled with reasonable care. It is not issued on behalf of, and does not commit any airline whose flights form part of the tour arrangements.
6. Receipt of payment will be taken as an understanding by SRA that the participant has read and agrees to abide by these terms and conditions.